

Dr Janet M. Hall
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Complaint Procedures Information For Clients

This is to be read in agreement with the Consent Form Clients Sign when commencing treatment.

Dr Janet Hall wishes you to know that I have over 40 years experience as a psychologist (now retired) and have the utmost respect for you as a person who seeks my care.

Please raise any issues or concerns you may have at your earliest opportunity so that they can be resolved and your mental health is never compromised.

Please note that should you wish to make a complaint about my health service, you may submit your concerns to the Health Complaints Commissioner. Visit hcc.vic.gov.au

I, (print name in Block Capitals).....,
have read and understood the above understanding.

Signature..... Date.....

Please Note: If, after reading this page you are at all unsure of what is written, please discuss it with the health provider.